



**REMPEL**

Insurance Brokers

*"our policy is to serve you"*



**YOUR BEST  
CHOICE**

Rempel Insurance Brokers Ltd.  
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207-746-2320  
[Brendanh@rempelinsurance.com](mailto:Brendanh@rempelinsurance.com)



## ABOUT US

We have been providing quality insurance products to a wide range of customers for over 50 Years. Mr. Henry Rempel started Rempel Insurance in 1965 and operated the business for 25 years before selling it to Dale and Lynn Rempel in 1990. In fall of 2018, long-time employee Shawn Graydon acquired the company, paving the way for our future as an independent broker to continue.

Rempel Insurance has been serving the Manitoba Trucking Industry for over 25 years. We are committed to developing long term relationships with our clients in order to understand and properly service you.

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We are the Largest  
Independent Trucking  
Insurance Broker in Manitoba.

# OUR MISSION

Offer quality insurance coverage and professional service  
to qualified customers.

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# OUR VALUES

Offer broad coverage at competitive rates by negotiating with Insurance Companies  
on our client's behalf

Represent ethical, financially sound insurance companies and provide them  
with dependable representation

Provide our clients with insurance knowledge through education from trusted  
insurance professionals

Our team of professionals are challenged to accomplish all this with skilled  
management, experience, integrity, teamwork and constant improvement in  
knowledge



# Largest Independent Trucking Insurance Broker in Manitoba

Rempel Insurance has been recognized as the Largest Independent Trucking Insurance Broker in Manitoba. We have been successful in negotiating terms on behalf of **over 160 commercial trucking companies**.

Our reputation and relationship that we have developed with insurance companies, guarantees that our clients receive the best coverage at the best rate possible!



## Large Supporter of the Manitoba Trucking Industry

Not only do we have an excellent relationship with our existing clients and companies; we are also a large supporter of the Manitoba Trucking Industry.

- > Manitoba Trucking Association Associated (MTA) Trades Division Executive Board Member
- > Manitoba Public Insurance SRE/IBAM Committee Member
- > Supporting Member of the MTA or the past 20 years
- > MTA/MPI Commercial Vehicles Service Committee
- > Supporting Sponsor of the MTA Awards Banquet and other events
- > Supporting Sponsor of National Truck Week

## VALUE ADDED SERVICES



We strive to provide the best value added services to all our clients.

We promise that our expertise in the trucking insurance industry will guarantee the most competitive rates, and provide you with a high level of **value added customer services**.



### Broker / Industry

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We explain the role of a broker and educate you on the insurance industry. As your broker, we negotiate the best possible rates and coverages available on your behalf.



### Claims Service & Support

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24-hour emergency claims service. We are there to support you during a claim situation and help make sure that the claim is handled correctly and in a timely manner.



### Educated Team Members

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We maintain a high level of education in our office. The majority of the staff has an insurance designation or is currently working towards their designation.



### Certificates of Insurance

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We provide a high level of service and commit to providing certificates within one hour of receiving the request, during our regular business hours. If a certificate is required after business hours and is an emergency, please contact one of our after-hours phone numbers.

# ADDITIONAL VALUE ADDED SERVICES



## Schedule of Insurance

We provide an easy to read, comprehensive breakdown of your coverages and premiums.



## Claims Review & Analysis

We provide you with detailed information on your current and closed claims. We also provide easy to read claim graphs and tables, which provides you with statistics of your claim's history.



## Coverage Options

We provide multiple coverage options that will enhance your policy and could reduce your premium.



## Premium Financing

We have an In-house Finance Program, which allows us to provide a high level of service and competitive rates for your financing options.



## Regular Contact

We maintain contact on a regular basis via telephone, fax, e-mail and on-site visits.



## Fleet Safety Services (MPI)

We can be involved in the MPI fleet safety inspection to help make sure recommendations are completed and questions are answered.



## Strategic Marketing

We will explain to you the effects of marketing your policy and educate you about the Pros and Cons of a market survey.



## Autopac Services

With our Autopac experience we could save you time and money. Although Autopac rates for your territory are the same at any insurance outlet, we have a professionally trained staff with a high level of skill and knowledge.



## MEET THE TEAM

*Talent wins games, but teamwork and  
intelligence win championships.*

Many team members at Rempel Insurance have a Canadian Accredited Insurance Broker (CAIB) designation or are currently working towards their designation. Just one more way we strive to serve you better.



# REMPEL TEAM



**SHAWN GRAYDON**  
President & CEO



**BRENDAN HEPPNER**  
Commercial Account Executive



**RYAN GAWRONSKY**  
Commercial Service Associate



**ERIKA SVEINSON**  
Commercial Service Associate



**SHANE GUMANY**  
Commercial Service Associate



**DAVID SCHMIDT**  
Commercial Account Executive



**COLIN HARBINSON**  
Commercial Account Associate



**DYLAN MAZINKE**  
Commercial Sales Associate



**NICOLE LODEWYKS**  
Commercial Service Associate



**BARB HACHE**  
Commercial Service Associate



**RICHELLE KLASSEN**  
Commercial Service Associate



**NAOMI CORNELIUS**  
Commercial Lines Manager





**CHERYL GEMMELL**  
Personal Lines Manager



**BREANNE DEQUIER**  
Personal Lines Service Associate



**KELLIE COLLETTE-FUNK**  
Personal Lines Account Associate (KAP)



**SAMANTHA MACGREGOR**  
Autopac and Travel Health  
Service Associate



**ALICIA HOFFMAN**  
Autopac and Travel Health  
Service Associate



**ASHLEE REMPEL**  
Autopac and Travel Health



**ALICIA WIEBE**  
Administrative Associate



**ANDY ANDERSON**  
Commercial Account Associate



**LLOYD BUTLER**  
Commercial Sales Associate



**RYAN DERKSEN**  
Finance Manager



**TIFFANY BLANCHARD**  
Operations Manager



**JANICE FYFE-GRAYDON**  
Director of Strategy

# CLAIMS INFORMATION



## Claim Contacts

● Manitoba Public Insurance

› Email: [commclaims@mpi.mb.ca](mailto:commclaims@mpi.mb.ca)

## Emergency

● 866-207-7555 (MPI)

## Rempel Insurance Brokers

● › Toll Free: 1-800-310-4447

› Brendan Heppner, CAIB

Ph: 204-362-7482

Email: [Brendanh@rempelinsurance.com](mailto:Brendanh@rempelinsurance.com)

› Shawn Graydon, CAIB, AIPC

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