

VALUE ADDED SERVICES



We strive to provide the best value added services to all our clients.

We promise that our expertise in the trucking insurance industry will guarantee the most competitive rates, and provide you with a high level of **value added customer services**.



Broker / Industry

We explain the role of a broker and educate you on the insurance industry. As your broker, we negotiate the best possible rates and coverages available on your behalf.



Claims Service & Support

24-hour emergency claims service. We are there to support you during a claim situation and help make sure that the claim is handled correctly and in a timely manner.



Educated Team Members

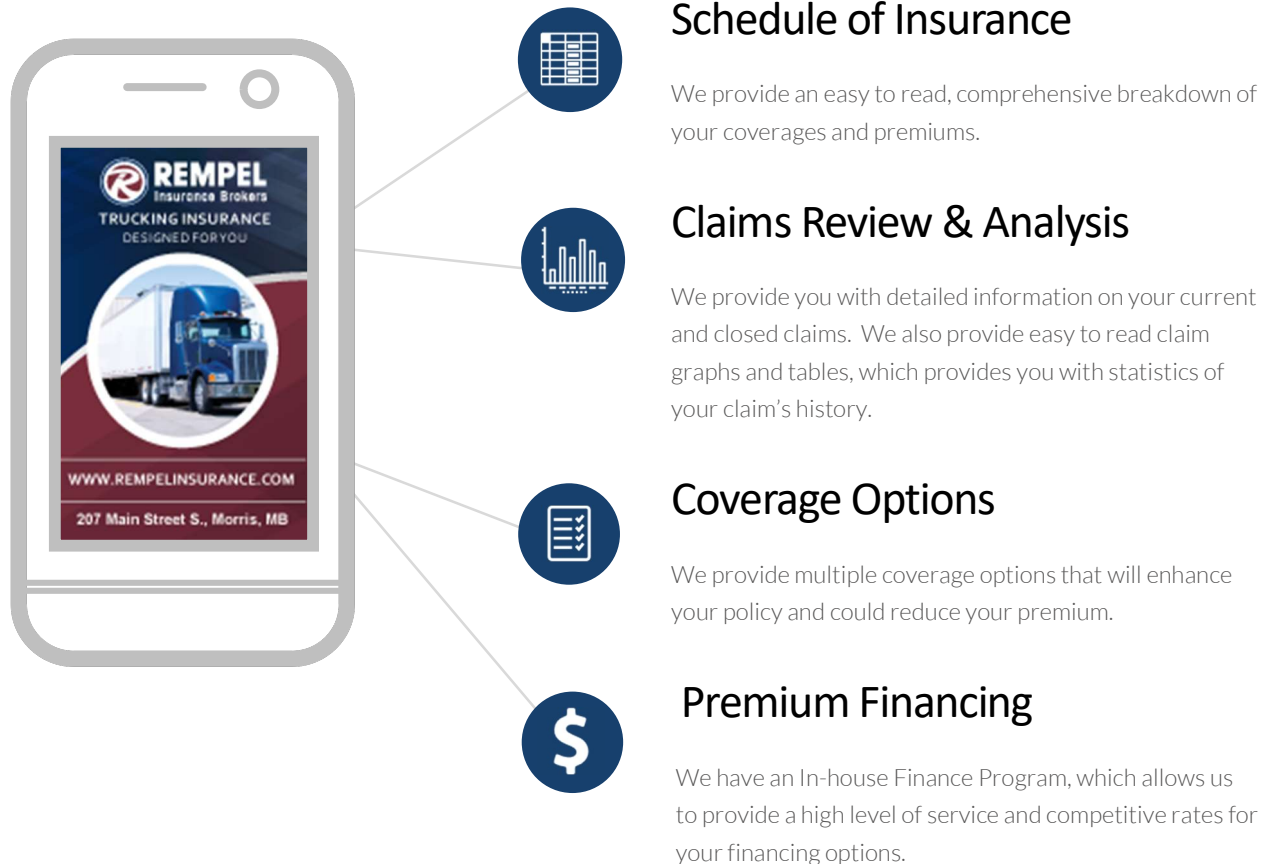
We maintain a high level of education in our office. The majority of the staff has an insurance designation or is currently working towards their designation.



Certificates of Insurance

We provide a high level of service and commit to providing certificates within one hour of receiving the request, during our regular business hours. If a certificate is required after business hours and is an emergency, please contact one of our after-hours phone numbers.

ADDITIONAL VALUE ADDED SERVICES



Regular Contact

We maintain contact on a regular basis via telephone, fax, e-mail and on-site visits.



Fleet Safety Services (MPI)

We can be involved in the MPI fleet safety inspection to help make sure recommendations are completed and questions are answered.



Strategic Marketing

We will explain to you the effects of marketing your policy and educate you about the Pros and Cons of a market survey.



Autopac Services

With our Autopac experience we could save you time and money. Although Autopac rates for your territory are the same at any insurance outlet, we have a professionally trained staff with a high level of skill and knowledge.